

Terms of Sales.

A handling fee of 15 euros applies only to the Rentals in July and August.

1-Rates:

• Rates shown are in Euros, VAT included and **City Tax included**

2-Payment of the stay: • Accepted methods of payment

Bank Transfer and Credit Card.

•Terms of Payment

Any firm reservation request from the buyer must be made in writing and accompanied by:

-the payment of a deposit consisting of 30% of the costs of the stay + the application fees (in July and August only for the rentals), and the contribution for the cancellation / interruption of stay insurance (if subscribed)

This reservation has a contractual value only when received by the buyer, a confirmation of inscription issued by the campsite.

The balance of the stay must be paid at the latest:

- For rental accommodation: 30 days before the start of your stay.
- For bare sites: 30 days before the start of your stay.

In the event that the balance is not paid within the specified timeframe, it is considered canceled and our cancellation conditions described below apply.

3- Last-minute reservation Any booking made less than 30 days before the departure date must be paid in full.

4- Delayed arrival and early departure In case of late arrival or early departure, compared to the dates mentioned on your booking voucher, the entire stay will remain due. You will not be entitled to any refund for the part of the stay not made. (Except if cancellation insurance according to the conditions)

5- No presentation on the campsite In case of no presentation on the campsite within 12 hours from the beginning of your stay and without proof and / or news of your arrival, we will have your accommodation.

We charge the fees according to our cancellation policy.

6- Cancellation by the buyer: Any cancellation must be notified by mail or mail, which will take effect from the date of receipt of the mail.

For cancellation of a bare site or rental accommodation: * More than 30 days before your arrival, an amount of 15 euros applies for the reservation fee and the insurance contribution (if subscribed) are retained . * Less than 30 days before your arrival, the amount of your stay remains at the campsite. (Except if cancellation insurance according to the conditions)

To obtain a possible compensation or the refund of your stay, we invite you to subscribe to a cancellation insurance or interruption of stay at the time of the reservation (2.5% of the amount of the stay)

Because of the campsite:

If the campsite is obliged to cancel its naked location rental and / or rental accommodation services, any contractor who has received his confirmation of stay will be notified by mail and then reimbursed in full to the extent of the sums he has paid.

7- Security deposit For the rental accommodation, a security deposit of 250 € (bank card, checks or cash) will be asked upon arrival, (200 euros for the rental and 50 euros for the cleaning) which you will be returned at the end of your stay and at the latest within eight days by mail as from your departure. The campsite reserves the right to keep a part or the total amount in case of deterioration of the accommodation and its contents and / or equipment on the campsite. The campsite also reserves the right to deduct an amount corresponding to the cost of cleaning if this has not been done at the time of departure.

8- Minors: Unaccompanied minors of their parents are not accepted except under certain conditions (parental certificates).

9 - VISITORS: After being authorized by the manager or his representative, visitors can be admitted free of charge to the camp under the responsibility of the campers who receive them during the day. However, visitors do not have access to the shower and the pool.

Visitor cars are prohibited in the campground.

For Pitches: Arrival 15h - Departure 12h

- A deposit of 30% will be requested on the day of booking.
- The balance of the reservation must be paid 30 days before arrival.

For the Rentals: Arrival 15h -Departure 10h

- In July and August, rentals are for a minimum of one week, From Saturday to Saturday.
- A deposit of 30% will be requested on the day of booking.
- The balance of the reservation must be paid 30 days before arrival.
- All our rentals are entirely no smoking!

Animals :

- Pets are allowed on the campsite and must be Be tattooed and have an up-to-date vaccination record. Dogs Must be kept on a leash, away from public Sanitary ware, playgrounds for children ...).
- Dogs of 1st and 2nd category are strictly forbidden.
- Be sure to respect the hygiene and environment of the campsite.
- It is forbidden to leave alone your pet on the site or your hiring.
- In July and August, dogs are not accepted in the rentals except in Tipis and Coco Sweet.

Any camper is obliged to comply with the rules of the campsite under penalty of sanction which can go as far as the termination of the contract.

Your stay :

To prepare your stay: It is essential to bring you your bed linen (sheets, pillowcases: possibility of rental by reservation)

In case of late arrival or last-minute disruption, it is imperative to notify our services.

The key of your rental will be given to you upon your arrival.

It is strictly forbidden to light a fire (barbecue) on the campsite.

During your stay, we ask you to respect all the markings and safety instructions as they will be displayed to you, and to return the keys of your hiring.

The day of your departure, the hirings must be vacated before 10am.

You are asked to leave the place as clean as you found it. An optional cleaning service is offered for 50 €.

The reservation of a campsite or a rental is made strictly staff. Under no circumstances can you sub-let or transfer your reservation without prior consent of the campsite.

It is the responsibility of the camper to ensure: the campsite declines all responsibilities in case of theft, fire, inclement weather, and in the event of an incident involving the camper's civil liability.

All customers must comply with the rules of procedure.

Each resident camper is responsible for the disturbances and nuisances caused by the persons staying with him or visiting him.

In case of dispute and after having seized the customer's service of the establishment, any client of the campsite has the possibility of seizing a consumer mediator, within a maximum of one year from the date of the written complaint, by LRAR, with the operator.

The details of the mediator that may be entered by the client are as follows: Medicyc, 73 boulevard de Clichy 75009 PARIS